

**Lincolnshire Schools' Forum** 

**Mouchel's Schools Support Service** 

27 April 2011

Marcus Coleman - Account Director

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## **A Quick Word on Mouchel's Status**

- We have been subject to take-over bids in recent months
  - a distraction for our staff
  - a concern to some clients
- Richard Cuthbert, Chief Executive of Mouchel Group:
   "I'm delighted that, after a prolonged period of uncertainty and disruption, we can now focus on our clients and our business. In an environment where all of our clients are facing the challenge of delivering higher quality services more efficiently, it is clear that our skills will be increasingly in demand and this underpins our positive long term outlook."









# A Quick Word on Mouchel's Status

- As a Group, revenue is around £630m pa
- Over 9,500 staff across the UK
- 650 staff in Lincoln Offices
- Top 2 player in local authority outsourcing
- Key role in working with public sector to save money, raise service quality and improve efficiency





## A Selection of Mouchel local government clients across the UK











our council tax working for you









Hertfordshire









## **Councils we're working with from Lincoln**

Birmingham City Council North Somerset District Council

Breckland Council Northamptonshire County Council

City of Sunderland Council Stockton Borough Council

Durham County Council Lincoln City Council

Milton Keynes City Lincolnshire County Council

Newcastle City Council North Kesteven District Council

North Norfolk District Council West Lindsey District Council





## **'Blue Light' Clients too**

Derbyshire Police

Leicestershire Police

Nottinghamshire Police

West Yorkshire Police

Lincolnshire Police



Lincolnshire Fire and Rescue

Essex Fire and Rescue

Cambridgeshire Fire and Rescue

Northamptonshire Fire and Rescue







#### **Schools and Colleges**

We support over 350 schools and colleges from our Lincoln office

## **Today:**

- A dedicated contact for any customer service issues
- Assistance with the Academy conversion process
- New service brochures
- Our engagement plans





# A dedicated contact for you



#### Helen Otter Customer Account Manager

helen.otter@mouchel-lincoln.com



#### **Academy / Free School Conversion Processes**









#### http://www.mouchel.com/educationservices/schools\_and\_academies/







#### **Sidney Stringer Academy and Mouchel enter partnership**

- Mouchel was selected to provide a bespoke solution for the Academy's ICT vision
- The contract, initially for five years, includes a £2m capital investment to install more than 350 new computers and a state-of-the-art 'virtualised' server and desktop solution



- This will enable students and staff to access their work and operate programmes over the Internet from their own computers at home, providing anywhere, anytime access. There will also be a free Academy Openzone Wi-Fi service for the new building, which will allow students and visitors access from their mobile devices
- The new systems at Sidney Stringer are also planned to provide a resource for the community, contributing to the regeneration of the area through support for local people, community groups and business.





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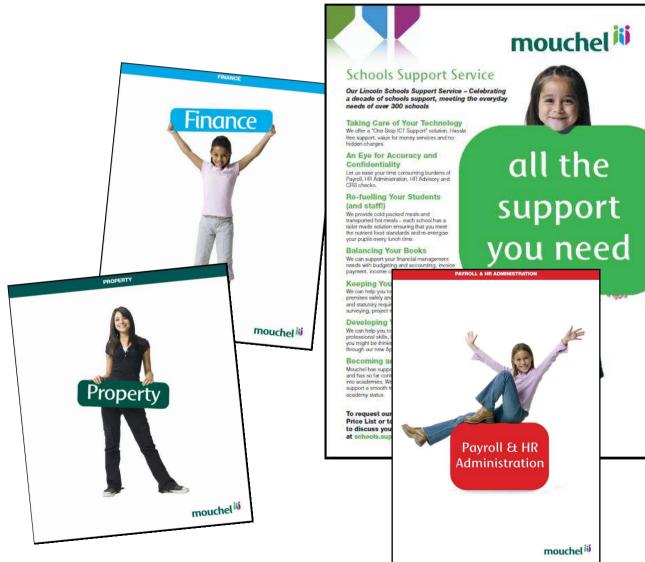
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# **Presenting our School Support Services.....**









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## **Mouchel's Engagement Activity**

- 10 Business Forums (in May, in host schools)
- Learning and Development Engagement Forum
- Schools Bulletin (monthly on 'George')
- 'George' now Mouchel information pages
- Mouchel Stakeholder Group dedicated sessions
- 'Head First' Mouchel details www.lincolnshirenewheadteachers.co.uk
- Working together LCC / CfBT / Mouchel





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